



SYNERGY TRAVEL SERVICE LIMITED

誠捷汽車服務有限公司

GERMAN SWISS INTERNATIONAL SCHOOL BUS SERVICE [2021/2022]

Step 1:

Online Registration

All bus riders will be expected to register online.

In order to allow sufficient time to prepare various bus routes, to schedule pick-up / drop-off times, to process bus tags and co-ordinate school buses to avoid over-crowding, parents should submit the application on or before 30 June 2021.

Application is open for whole service year.

However, after the application deadline, all routings and size of the buses will be fixed for the whole academic year. Other stops and seats are subject to availability, and not guaranteed.

Step 1:

Go to our Enrolment web: <https://www.hksynergytravel.com/gsis-enrolment>

Guest Area
Please enter the password below.

Password

Go!

For all New-Joiner, please input "GSIS"



香港上環皇后大道西111號華富商業大廈10樓04室
Room 04, 10/f, Hua Fu Commercial Building,
111 Queen's Road West, Sheung Wan, HK
T: (852) 3153 2180 F : (852) 8169 2180



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Bus Information & Bus Fee

All related information is ready on the Web. Since Synergy is the new school bus service provider for GSIS, starting from this academic year 2021/2022, the tentative routing will be similar to the current and will be announced at the first week of August 2021.

Step 2: Enrolment

Application Deadline = June 30, 2021 (Wednesday)

Bus registration is open throughout the academic year
as we recognize that new students will register after he/she has been accepted to GSIS.

PAYMENT AND DEADLINE

Payment shall be settled by Bank Transfer / Cheque / FPS / Alipay HK / Visa or Masters.
The payment method will be all shown in the invoice and the invoice will be sent to enrollers by email. Credit Card Bank charges are covered by Synergy.

All payment shall be paid within 14 days after the invoice is sent. A reminder will be sent if payment is not received within 14 days after the invoice is sent.

Late payment fee of 150HKD will be charged if payment is not received within 5 working days after reminder is sent. If payment is not received, Synergy has the right to suspend the bus service for the respective student.

INSTANT BUS LOCATION

Synergy shall provide parents with real-time bus location online.
Students who registered for the service could view the location of the bus instantly by login to the designated app. More details will be sending to parent in the route confirmation.

[Enrol now](#)

[Please click and go to the Enrolment page](#)



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After you have read all the terms and conditions,

- To ensure the safety of the children's students of kindergarten and primary school are not allowed to return home on their own (i.e.: without an accompanying adult or older sibling) from stops except those with a written consent and school approval. Our company will not be held responsible for any consequences that arise due to risk of children returning home on their own.
- Two individual pick-up cards will be issued and mailed to the application address submitted online. Pick up person must produce this card on collection of students. Any replacement of bus card will be incurred HK\$50/per card. This paragraph applies to Pok Fu Lam students only.
- For return-home drop-offs, if the parent/guardian are not present at the drop-off point, the bus will wait for a short moment and Bus escort will then try to call the parent. If the child cannot be collected within two minutes, the bus company will:
 - i. Direct the bus to continue the journey and drop the child off at the end of the bus run.
 - ii. If unable to contact parents for an alternative arrangement the child will be taken back to the school.

12. All students should take care of their own belongings when using the school bus. The bus driver and escort are not liable for loss or damage of student's belongings. The bus escort will not be responsible for carrying any bag, luggage or suitcase for students.

13. Synergy Travel Service Limited will ensure that all personal data submitted are handled in strict adherence to the relevant provisions of the Personal Data (Privacy) Ordinance (PD(P)O).

14. Synergy Travel Service Limited operates CCTV on their buses. All data recorded can only be viewed by authorized staff of Synergy Travel Service Limited and may be provided to the police or related parties for investigation of criminal incidents only.

I have read and agree to comply with the "School Bus Service- Terms and Conditions" and confirm that I shall be responsible for the breach or non-compliance committed by me or my children.

↩ Click "☑" and press NEXT ➡

Next





SYNERGY TRAVEL SERVICE LIMITED
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Please fill in your information

ENROLMENT FORM

Thanks for your interest in our School Bus Service. After you confirm to accept the terms & conditions, please fill in the enrolment form and we will contact you on the school bus service and payment details within 7 working days by email.

GSIS Peak Campus: gsisbus_peak@hksynergytravel.com

GSIS Pok Fu Lam Campus: gsisbus_pfl@hksynergytravel.com

Basic Information

School Campus *

Follow the instruction to fill-in the information

Please choose an option



Student's Full Name *

Grade in 2021/22 *



Parent/Guardian's Name *

Phone *

(Mobile)

Email *

Email



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After you submit your information,

please continue if you enroll more students for the school bus services, if not, your submission is completed.

A successful application email will be sent to you afterwards. We will also send a confirmation to you within 7 days

1. Options for your pick up / drop off

After that,

2. you are required to share the student photos so that a school bus card can be issued.
3. an invoice will be issued to you via email and please complete payment within 14 days from the invoice date.

Payment available:

1. Cheque
2. FPS transfer
3. Bank Transfer (HSBC, Bank of China)
4. Alipay HK / Payme
5. Visa / Master

Thank you for using our School Bus Service.





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Communication Protocol

Enrolment Status

For enquiries (Pick up / Drop off locations, School Bus Fee, Cancellation / Refund Policy)

Please send an email to

Peak Campus: gsisbus_peak@hksynergytravel.com

Pok Fu Lam Campus: gsisbus_pfl@hksynergytravel.com

Or contact to

Peak Campus: (852) 2333 3052

Pok Fu Lam Campus: (852) 2333 3055

Step 1:

Go to our Enrolment web: <https://www.hksynergytravel.com/gsis-enrolment>

Please fill in the Enrolment form.

Step 2:

After your submission, we will send the confirmation and pick up point / drop off point options via email, and also request your kid's photo to prepare the school bus card.

Step 3:

After full confirmation, an invoice will be issued via email and please complete payment within 14 days, all payment methods (FPS, Bank Transfer, Cheque, Alipay HK, Payme, Visa/Master) will be listed in the invoice.

Step 4:

We will inform you about the exact bus plate/ bus escort name/ pick up and drop off time and location via email before 10 August 2021. We will have a trial run before the semester starts and the exact date will be published on in the SAME email.

Step 5:

We will provide a communication web-apps platform via we can communicate through instant messages. For any ad-hoc notice, such as school bus delays due to traffic jam or other unexpected situation, you will also receive a pop-up a message.

